



Discrimination is Against the Law

PromptServe Family Medicine LLC complies with all applicable Federal civil rights laws and will not discriminate on the basis of race, color, national origin, age, disability, or sex.

Notice Informing Individuals about Non-discrimination and Accessibility Requirements and Non-discrimination Statement:

PromptServe Family Medicine LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PromptServe Family Medicine LLC will not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PromptServe Family Medicine LLC:

*Provides free of charge aids and services to people with disabilities to communicate effectively with us, such as:

- o Properly trained sign language interpreters; and
- o Written information in other formats (such as large print materials).

* Provides free language services to people whose primary language is not English, such as:

- o Qualified interpreters; and
- o Certain information written in other languages (such as Spanish).

If you need these services, contact the PromptServe Family Medicine LLC Compliance Officer.

Please note, if you believe that PromptServe Family Medicine LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Robert Walls, Section 1557 Compliance Coordinator, 235 Morton Ave. Martinsville, IN 46151. Phone, 765-352-8082, Fax 317-807-1815, contact@promptservefamilymedicine.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Robert Walls the Section 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)